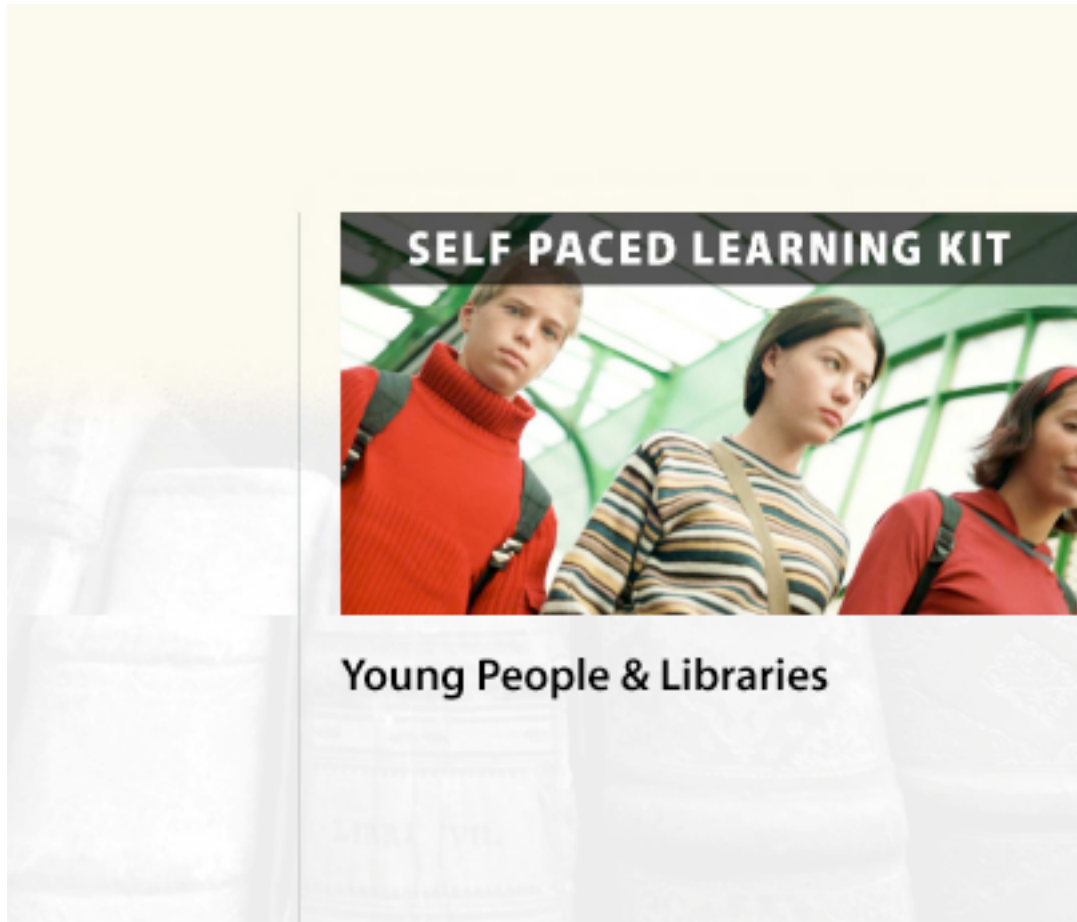


*...please pass this information on to interested library staff...*



Managing the behaviour of young people and the different expectations of different user groups are challenges routinely faced by library staff.

This kit for library staff provides pertinent information about young people and suggests strategies for responding to the needs of young people in libraries, including:

- law, policies and rules
- design, layout and observation
- building rapport & communicating with young people
- culturally and linguistically diverse (CALD) young people
- dealing with alcohol & other drug intoxication.

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